

# **WARRANTY**

# Limited Warranty

Three Year Warranty Alpine Innovative Research Inc. (AIR) warrants the Air Sniper™ to be free from defects in the workmanship or materials under normal use and service (the "Warranty") for a period of three (3) years (the "Warranty Period") from the date of purchase through an AIR-authorized dealer/distributor. During the Warranty Period, should an Air Sniper™ be determined to be defective, AIR shall repair or replace the defective Air Sniper™ unit(s) (at AIR or dealer's option) within a reasonable period.

# Remedy Procedures

If the Air Sniper<sup>TM</sup> proves defective within the Warranty Period, the purchaser may choose one of the following remedies, after contacting AIR for a Return Authorization Number: 1. Return the defective Air Sniper<sup>TM</sup> unit to the dealer/distributor from whom it was purchased together with a copy of the bill of sale, or dated proof of purchase thereof and the Return Authorization Number; or 2. Ship the defective Air Sniper<sup>TM</sup> unit directly to Air Alpine Innovative Research Customer Warranty Department along with the Return Authorization Number.

#### Limitations

This Warranty is the only representation regarding the Air Sniper™, by Alpine Innovative Research Inc. of merchant-ability and fitness for use and shall extend to three (3) years from the date of purchase. The warranty excludes replaceable UVC bulbs. If it is determined by either Alpine Innovative Research Inc or an authorized dealer/distributor that the defect is the result of damage caused by the purchaser, the Warranty is null and void.

### Contact Us

Any questions or concerns pertaining to this Warranty may be directed to AIR by E-mail, telephone, or facsimile: AIR, Alpine Innovative Research. Customer Warranty Department 3855 - 64th Avenue SE Calgary, Alberta, Canada T2C 2V5 Toll Free 1 (888) 338-9549 Fax 1 (403) 279-7738

# **RETURN POLICY:**

In the event you are not completely satisfied with your Air Sniper product within 30 days from the proof of purchase date, AIR will provide a full refund for the purchase price of the equipment. The unit must be returned to AIR in the original packaging and display no visible wear or damage. The unit will be inspected upon return to ensure working order. After the inspection has been completed, AIR will provide a full refund for the purchase price of the equipment.